

Summarize, Draft, and Query Right Inside iManage Work Web using AI Agent



ABOUT ME

- My name is **Ragav Jagannathan** (*Phonetic spelling. r-ah-g-uh-v*)
- Working with **AI** since **2018**
- Spoken at **over 63+ conferences worldwide** - Microsoft TechEd, User Groups, Roadshows, Partner Network, Ark-Legal, KM&I for Legal, ILTACON, ILTA SharePoint & Copilot Symposium, etc.
- Written several **thought leadership blogs** on iltanet.org - bit.ly/ragav_ilta
- **ILTA Contributions** (incl. ILTA Peer-Peer Magazine):



ILTA Contributions



ILTA 2021 P2P



ILTA 2024 P2P

- **Founder & CEO of -**
 - KLST – SharePoint & CoPilot Specialists - www.klstinc.com/whyklstforlegal
 - KLoBot Inc – M365 & iManage / NetDocs integration Specialists - www.klobot.ai
- **You can reach me at -** ragav@klstinc.com OR www.linkedin.com/in/ragav

What is KLapper?

The world's first PRIVATE Gen AI-powered Agent Builder Platform for Legal Knowledge Management & Innovation Teams.



Your Virtual Counsel
powered by Generative AI

**Private AI,
Secure AI,
Ethical Access!**

The screenshot shows the iManage Work interface. The main area displays a document library for 'Client Agreements' with a table of documents:

Title	Version	Doc. Number	Edit Date
Contoso Contracts			2/28/2026 7:45 PM
Lease Agreements			2/20/2026 9:00 AM
SPO Agreements			1/21/2026 10:29 AM
Wingtip Toys AD002.docx	1	975,040	2/13/2025 7:46 PM
8.1 Investment Section CMD...	2	974,926	1/10/2025 3:37 PM
2.0 FY25 Annual Board Mee...	1	974,927	11/13/2025 3:42 PM
KLST - GDPR Addendum.pdf	2	227,071	5/16/2025 11:42 AM
KLST Standard NDA Templa...	4	321,738	5/16/2025 6:34 PM
KLST Non-Disclosure Agree...	2	321,742	5/21/2025 2:04 PM

On the right, the 'KLapper AI Agent' chat window is visible, showing a query: 'Who are the two major comp...' and an answer: 'The two major competitors of Northwind Traders are: 1. Ferguson and Bardell 2. Lakes & Sons'. Below this, another query asks 'What is the personnel data collection pol...' and the answer lists '1. Collection and Processing: Employee Status, Employee ID, Full Name (First and Last Name), Business Email Information, Employee Contract Number'.

contact@klapper.ai

www.klapper.ai

Why KLapper?

What sets KLapper apart?



Mirror DMS Security (iManage/NetDocuments/SharePoint)

Ensuring authorized users alone can access relevant legal content.



Microsoft 365 Copilot Integration

Seamlessly integrates with your DMS (iManage/NetDocuments) to surface key insights.



Deploy on Your Azure Tenant

Securely host KLapper in your private Azure environment.



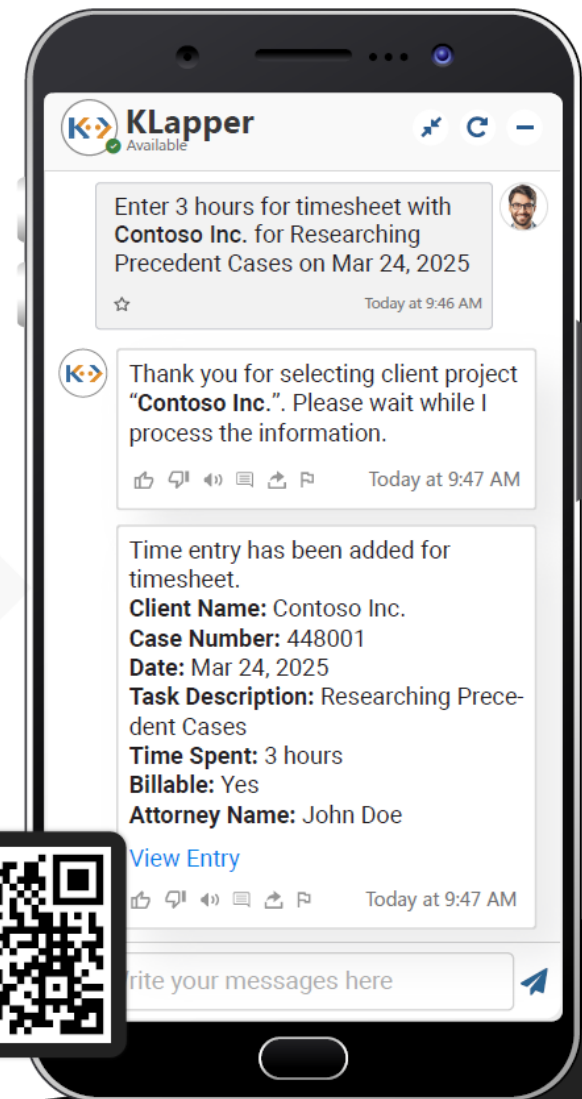
Intelligent Data Connectors

No need for upload/download; direct system integration ensures efficiency.



Automate Administrative Tasks

Leverage Agentic AI for task automation, reducing manual workload.



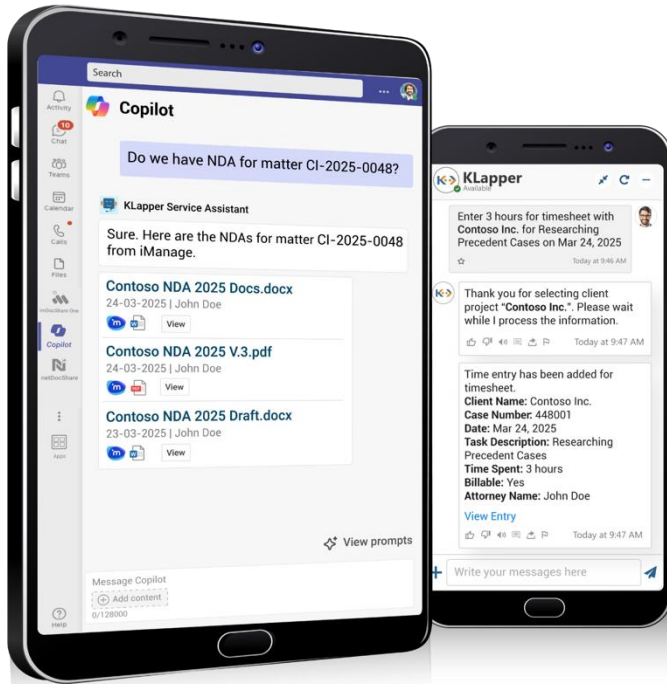
Why KLapper for iManage Work Server / Cloud



- Ask natural-language questions and get intelligent answers based on:
 - iManage workspaces, folders, and documents
 - User identity and permission context
 - Interact with AI directly inside the document preview window
 - Ask questions while reviewing documents
 - Generate summaries, insights, and explanations without opening files
 - Create and save new documents inside iManage
 - Generate documents using approved templates and boilerplate
 - Save directly back into the correct workspace and folder
 - Eliminate manual searching
 - Surface insights instantly instead of browsing folders or running keyword searches
 - This is AI embedded into iManage, not layered on top of it.

How KLapper secures data

- KLapper provides granular security settings on each uploaded document using Microsoft 365 Groups, Security Groups, etc.
- KLapper learns document content, document metadata, and permissions from the source system, including network shares
- KLapper learns information barriers applied across departments, or project levels (ethical wall policies) from iManage Security Policy Manager (SPM),



Am Law Client Testimonial



Dickinson Wright PLLC. (DW)

Michael Kolb,

Chief Operations Officer

“Our AI-powered intranet delivers measurable operational improvements by centralizing access to all firm tools and institutional knowledge in a single platform, enabling our teams to operate more efficiently. This unified approach ensures consistent access to resources across all offices and practice groups. By putting powerful AI capabilities powered by KLapper at everyone’s fingertips, we’re driving productivity gains that directly impact our bottom line while improving the day-to-day experience for our entire workforce.”

DICKINSON  WRIGHT

Demo - KLapper AI Agent within iManage



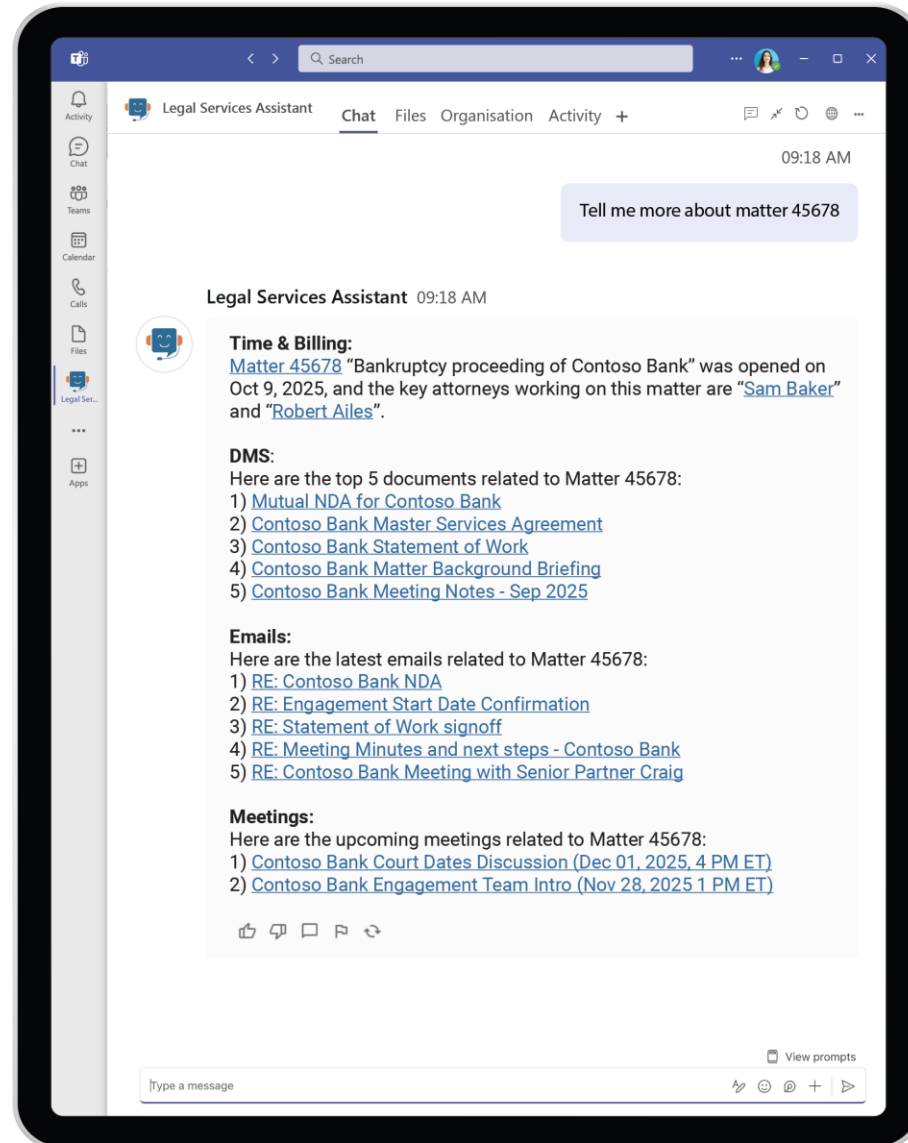
- **Create an AI Agent On-Demand** – Add a KLapper AI Agent to any iManage Workspace.
- **Contextual & Current** – Select one or more documents to limit the KLapper AI Agent scope – improved relevancy and accuracy. KLapper AI Agent automatically learns the updated documents
- **Secure & Ethical AI** – KLapper AI Agent only shows answers based on the user's security permissions and SPM Walls
- **Use in iManage Work on-prem or Cloud** – KLapper AI Agent can be used within iManage Work Server 10.4.x+ on-premises or iManage.Work Cloud or Cloud iManage



The KLapper platform is represented by a large light purple rounded rectangle. At the top center is the KLapper logo, which consists of a stylized 'K' in blue and orange followed by the word 'KLapper' in a dark blue sans-serif font. Below the logo are three smaller light purple rounded rectangles, each containing a feature name: 'Smart Search & Ask', 'Unified Insight', and 'Secure Connectors'. At the bottom of the large box is a line of text: 'KLapper gathers the answers you need — across all your knowledge sources, in one place'.

Connect Once. Access all your system securely





Any Questions?



Let's Talk



ragav@klstinc.com



www.linkedin.com/in/ragav



www.klapper.ai



www.linkedin.com/showcase/klapperai